

# MX3 Care

## Accidental Damage Cover



### What is MX3 Care?

Accidents can happen when using your MX3 products in extreme environments. MX3 Care provides you with additional protections beyond the included 1-year limited warranty.

MX3 Care protects you against accidental damage, such as drops, temperature or water damage.

### What does MX3 Care include?

MX3 Care includes the following additional benefits during the 1-year warranty period:

- A one-time MX3 LAB replacement or repair service for accidental damage at no additional cost.
- 3 business day priority repair and replacement services.
- A 15% discount off full retail price on an equivalent or superior MX3 LAB when trading in your MX3 LAB within 24 months of purchase.

### Terms and conditions

1. MX3 Care does not cover lost MX3 LABs. Your device must be returned to an MX3 repair facility to redeem your one-time repair or replacement service.
2. A shipping fee of 15 AUD will apply for each MX3 LAB if you are unable to bring your MX3 LAB to an MX3 repair facility. Shipping will be via Australia Post (Express). If your facility is not part of the Australia Post network, you will be responsible for shipping to and from the nearest MX3 repair facility or a nominated address within the Australia Post network.
3. Where a repair is required, your MX3 LAB may be repaired with new or refurbished components.
4. Where a replacement is required, your MX3 LAB may be replaced with an equivalent or superior product.
5. Priority repair services include assessment, repair and return shipment of your device within 3 business days of receipt at an MX3 repair facility. Where the device is deemed to be irreparable, a replacement device will be shipped within 2 business days of receipt.